MACIEJ DURAJ (Mike Lata)

Technical Writer
Email: Virolak@icloud.com | Phone: +48 733-496-405 | Portfolio | LinkedIn | GitHub | Lodz, Poland or Remote

PROFESSIONAL SUMMARY

Detail-oriented Technical Writer and Documentation Specialist with extensive experience creating developer guides, API documentation, B2B case studies, and internal workflow resources. Proven track record of bridging the gap between complex engineering teams and end-users by transforming intricate software concepts into clear, structured, and user-friendly documentation. Expert in Markdown, HTML, content management systems, and conducting developer interviews to extract technical requirements.

CORE COMPETENCIES & SKILLS

- **Technical Writing:** API Documentation, Developer Guides, User Manuals, Whitepapers, Standard Operating Procedures (SOPs)
- **Information Architecture & Tools:** Markdown, HTML, Git/GitHub, Confluence, Notion, Content Management Systems
- **Content Strategy & Editorial:** Technical Interviewing, Editing & Proofreading, B2B Case Studies, Localization & Style Guides
- **Research & Analysis:** Software Development Lifecycles, Enterprise SaaS, Blockchain, Artificial Intelligence & Cloud Computing

PROFESSIONAL EXPERIENCE

CKSource | Content Writer & Communications Specialist

March 2021 – January 2023

- Authored comprehensive technical articles, developer guides, and B2B case studies by directly interviewing lead software engineers and company founders.
- Standardized and documented critical internal operational resources, technical workflows, and product documentation.
- Acted as lead technical editor, reviewing documentation for clarity, technical accuracy, and strict adherence to style guidelines.

Pluralsight | Technical Guide Writer / Instructionals

Freelance / Contract
Under Maciej Duraj, but also years earlier under Mike Lata

- Wrote technical guides on building chatbots: IBM Watson, Microsoft Azure, Motion AI
- Wrote set-up instructionals including how to install Windows on Mac OS via Bootcamp
- Wrote detailed explanations of IT concepts, such as understanding Javascript Primitives

BairesDev | SEO Content Writer / Technical Contributor

Freelance / Contract

- Researched and authored authoritative technical documentation and articles covering complex software engineering verticals, including blockchain architecture, artificial intelligence, and enterprise SaaS solutions.
- Structured complex technical data into accessible formats for developer and enterprise audiences.

Tech Journalist & Content Contributor (TouchArcade, TechTimes, Macworld)

Regular Contributor / Staff Writer

- Translated complex tech releases, software updates, and developer announcements into clear, structured, and engaging reports for technical readers.
- Researched primary source documentation and developer release notes to produce accurate coverage.

Fakturownia.pl / InvoiceOcean | Marketing Lead & Localization Specialist

Marketing Lead in the English-language brand of the Polish invoicing software company

- Documented and localized English-language product features, user onboarding flows, and SaaS support copy for international markets (`invoiceocean.co.uk` and `invoiceocean.com`).
- Streamlined user-facing technical documentation and knowledge base articles.

EDUCATION

California State University, Chico

Bachelor of Arts in Journalism (News-Editorial) — Spring 2010